

**Highfield Surgery
25 Severn Street
Leicester**

PPG MEETING

Date: 23.3.16
Time: 1.00 PM

Present: Dr P Wadhwa
Dr R Wadhwa
Ballu Patel
Nasima Miah
Nila Raithatha

Apologies: Daksha Parmar, Natuarlal Mistry

		ACTION
PPG Meeting		
Building Work	<p>Planning was accepted as long as the work started by end of March 2016. But unfortunately could not get the builder. We have put an application again for building work – will know in whether it has been accepted in few day's time. Dr Wadhwa has kept in touch with Project Manager who now has 2/3 builders. As soon we hear from CCG we will be able to start the process of building work.</p>	
A&E Attendance	<p>All practices are monitoring A&E attendance – Also discussed in PLT, Locality meeting, HNN.</p> <p>5 Years ago there were no walking centre, urgent care centres, or HUB – A&E was still struggling.</p> <p>Now we have all these walking centre and lot of money has been invested in these 4 HUBS but still A&E are struggling to cope with attendance.</p> <p>This we think its due to cuts, Wards are closing, and transferring these into community. LPT has got the contract, District Nurse will manage patient at home. Some patients needs 24 hour care not 3 or 4 times a day when someone visits them. Patients are being discharged too early, which means the pressure is onto GP surgeries. Hospital coding on patients</p>	

	<p>records sounds right to discharge which is not right this needs to be corrected.</p> <p>PPI Group are looking into this – patient being discharged quickly.</p> <p>GP Surgeries closing down Social Services Closed. There are no funding – need more Doctors and Nurses.</p> <p>GP workload increasing, HUB has been extended for another 3 months. Then depends on funding.</p>	<p>Ballubhai will look at discharge figures.</p>
<p>Survey</p>	<p>Promote Health Care around Flu Jab season. Can have our Banner “Highfield Surgery”. Get someone to provide refreshers Drinks/Snack. Get more PPG members to get involved.</p>	<p>Get other organisation to get involved ie LDC – Leicester diabetes centre, Stop Smoking Hypertension Heart Foundation. Promote to all</p>
<p>AOB</p>	<p>Paresh finishes at the end of March, he works at two other Practices Dr Mansingh and Dr Wood. He has decided to work at only one Practice and joins Dr Wood. Nila has been working alongside with Paresh for a while now and has officially taken over the role of Practice Manager from 1.4.16</p> <p>One Apprentice finished slightly early. We have managed to replace her within few weeks.</p> <p>We have Pharmacist starting soon. This is new Project for next 3 years. We bid for 5 session (19 hours) which includes training. He will just do medication reviews, hospital letters.</p> <p>By end of 3 years when they will be fully trained they can see patient with minor illness, diabetes check, travel vaccine.</p> <p>This will take load of GP, and Practice Nurse.</p>	

CQC Visit	Overall Good, nothing clinically, there were 1 improvement which need for Legionella and 1 we needed separate registration for contraception which we have now.	
NEXT MEETING	NEXT MEETING ON 25.05.16 at 1.00pm	