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| **In July 2024, 11 of our patients participated in the friends and family test. The results are below:**1. **How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?**
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|  | **Extremely likely** | **Likely** | **Neither likely or unlikely**  | **Unlikely** | **Extremely unlikely**  | **Don’t know** |
|  | **7** | **2** |  | **1** | **1** |  |
| **Thinking about your response to this question, what is the main reason why you feel this way?**Timing was very good did not have to wait.It was done to our standard very efficiently.Didn’t have to wait too long to see the GP.because everyone is so helpful.Because i met all those people myself. I think all of them are very co-operative and kind.Long queue and system not switched on for self arrivalNo time wastingDr xxx had such an attitude as if he wanted me to leave immediately. Before I hadn't finished describing my problem, he gave me the medication and did not listen to me. I also had a few questions to ask him about my situation, but he just gestured vaguely in the direction of the door. I recommend that he stop trying to get rid of his patients immediately and stop making fake smiles. |