|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **In July 2024, 11 of our patients participated in the friends and family test. The results are below:**   1. **How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?** | | | | | | |
|  | **Extremely likely** | **Likely** | **Neither likely or unlikely** | **Unlikely** | **Extremely unlikely** | **Don’t know** |
|  | **7** | **2** |  | **1** | **1** |  |
| **Thinking about your response to this question, what is the main reason why you feel this way?**  Timing was very good did not have to wait.  It was done to our standard very efficiently.  Didn’t have to wait too long to see the GP.  because everyone is so helpful.  Because i met all those people myself. I think all of them are very co-operative and kind.  Long queue and system not switched on for self arrival  No time wasting  Dr xxx had such an attitude as if he wanted me to leave immediately. Before I hadn't finished describing my problem, he gave me the medication and did not listen to me. I also had a few questions to ask him about my situation, but he just gestured vaguely in the direction of the door. I recommend that he stop trying to get rid of his patients immediately and stop making fake smiles. | | | | | | |