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| **In November 2024, 20 of our patients participated in the friends and family test. The results are below:**   1. **How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?** | | | | | | |
|  | **Extremely likely** | **Likely** | **Neither likely or unlikely** | **Unlikely** | **Extremely unlikely** | **Don’t know** |
|  | **15** | **4** |  | **1** |  |  |
| **Thinking about your response to this question, what is the main reason why you feel this way?**  My recent visit was for a low back pain. Having been to several physiotherapists in the past for the same problem.He was friendly and professional. He helped me to understand the causes of my problem and what I could do to alleviate the pain  I'm satisfied  The SHCSW. Was professional and helpful.  Good attendance which went smoothly  From making an appointment and to see doctor. I have no complaint. I was happy  No skin disinfection was performed with alcohol swabs before the blood test.  HCP was professional and listered.  Polite efficient service  Prompt and professional service  On time and very professional. Friendly and very helpful  I know you were very but I didn't get back to you when you phoned me,but all in all very pleased with your service  Nurse was very professional | | | | | | |