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| **In May 2025, 10 of our patients participated in the friends and family test. The results are below:**   1. **How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?** | | | | | | |
|  | **Very good** | **Good** | **Neither Good nor Poor** | **Poor** | **Very Poor** | **Don’t know** |
|  | **10** |  |  |  |  |  |
| Thinking about your response to this question, what is the main reason why you feel this way?  She listens to my physical problems very patiently and treats me, And they give me mental peace. I am really happy for their good medical services.  My doctor was polite to me when I was speaking to him. My older sister was also there to give advice. I was given information about doing exercise at a centre. I hope that goes well.  I had a very nice experience with Doctor Paramjit Kaur. She explains the causes of my symptoms very well and overall a lovely speaker.  I was happy with the discussion of my overall health and talking about my hip assessment im looking for to reducing my pains so I can keep up with my daily routine..  It was a helpful review.  I received good treatment and good advice from my doctor. I am very satisfied.  Dr Paramjit Kaur has been so hospitable and friendly. She always listens intently and makes me feel comfortable every time I’ve had an appointment with her. Brilliant in what she does and is an asset to Highfields Surgery!   |  |  |  | | --- | --- | --- | |  |  |  | | | | | | | |